



Notice of Plan Administrator Name Change

Please note that the administrator for this plan is now Computershare Trust Company, N.A. Computershare Shareholder Services, Inc. acts as service agent to Computershare Trust Company, N.A. under the plan.

The terms and conditions of this plan remain in force. To contact the plan administrator or view online information about this plan, please visit www.computershare.com. Check this website often for exciting new features and services. You may continue to call or to write to the plan administrator as described in the accompanying documentation.

Please retain this notice for future reference



**DirectSERVICE™ Investment
and
Stock Purchase Program**

**For Investors
Of
Ford Motor Company**

Shareholder Information Brochure



Rev 3/05



Printed with soy ink.

Program Offered and Administered by
EquiServe Trust Company, N.A.

The DirectSERVICE™ Investment and Stock Purchase Program

EquiServe Trust Company, N.A. (“EquiServe”) is pleased to offer the DirectSERVICE™ Investment Program (“Program”) for holders of record and first-time investors of Ford Motor Company (“Ford”) Common Stock. This shareholder-paid Program provides you with a low-cost alternative to traditional retail brokerage methods of purchasing, holding and selling Ford Common Stock. The Program offers a variety of flexible services to aid in managing your investment.

Key features of the Program include the following:

- If you do not presently own shares, you may become a participant by making an initial investment of at least \$1,000 to purchase shares under the Program. There is a \$10 transaction fee plus a nominal commission associated with your initial investment. These charges, however, are lower than those typically charged by stockbrokers.
- You can deposit your stock certificates into a book-entry account rather than keeping them in your possession. You can request a certificate at any time should you need one. In either case, there is no cost to you.
- You can reinvest dividends in full or in part or you can elect to receive cash dividend payments.
- You can build your investment over time by making additional purchases periodically. The investment amount can be automatically deducted from your bank account for a small fee, or you can send a check in by mail.
- You buy shares in whole dollar amounts rather than a specified quantity of shares.
- You can transfer shares or make gifts of Ford Common Stock with no transfer or certificate fees. (You will be responsible, of course, for any applicable taxes.)
- You can establish an Individual Retirement Account (IRA) which invests in Ford Common Stock.
- You may be able to establish a line of credit backed by Ford stock held in your account.
- You may sell shares through the Program at any time at low cost compared to normal brokerage fees.

The DirectSERVICE™ Investment Program, a Direct Stock Purchase and Dividend Reinvestment Program for investors of Ford Motor Company Common Stock, is sponsored and administered by EquiServe Trust Company, N.A. (“EquiServe”), a federally chartered trust institution, not by Ford Motor Company. EquiServe, Inc., an affiliate of EquiServe and a transfer agent registered with the Securities and Exchange Commission, acts as service agent for EquiServe.

HOW THE PROGRAM WORKS

The Program provides you with an alternative to traditional methods of buying, holding and selling Ford Common Stock. The Program is governed by the terms and conditions contained in this Shareholder Information Brochure.

You can purchase and sell shares directly through the Program rather than dealing with a broker. However, you may sell your shares through a broker if you wish, subject to commissions and fees you negotiate with your broker. When selling through a broker, you must arrange for delivery of your shares.

Eligibility

Registered holders of Ford Common Stock may participate in the Program at any time by completing an Enrollment Authorization Form and mailing the form in the envelope provided to EquiServe. Program services are available to any shareholder of record. Shareholders holding shares with a broker may participate by instructing the broker to transfer the shares through the Direct Registration System. Once your broker transfers your shares electronically, your Direct Registration account is automatically set-up and you may participate as any shareholder of record.

Other investors may participate in the Program by completing an Initial Investment Form and sending it in the envelope provided to EquiServe with your purchase amount of at least \$1,000 or a completed Automatic Investment Option enrollment form agreeing to a minimum investment of \$100 per month for 10 months.

Statements and Transaction Advices

Whenever you purchase, sell or deposit shares through the Program, you will promptly receive a transaction advice with the details of the transaction. All shares you hold or purchase through the Program are recorded in the same account. After each dividend reinvestment, you will receive a detailed statement showing the amount of the latest dividend reinvested, the purchase price per share, the number of shares purchased and your total Program shares. The statement also will show year-to-date account activity, including purchases, sales, certificate deposits or withdrawals, and dividend payments. This will enable you to review your complete Program and certificated holdings at a glance.

On each quarterly statement and transaction advice you will find information such as how to buy or sell shares through the Program and where to call or write for additional information. You also will receive a comprehensive year-end statement summarizing activity in your account for the entire year, which is helpful for record-keeping and tax purposes.

You Control Your Shares

Your Program shares are recorded in electronic registration (also known as book-entry) form. Just like any certificated shares registered in your name, the electronic registration shares are yours. You are the beneficial owner and enjoy the same shareholder benefits as when you hold certificates, without the risk of certificate theft, loss or misplacement. You may contact EquiServe to request a certificate, transfer shares to another person or purchase or sell shares directly through the Program.

Additional Purchases

If you are a participant in the Program and want to make an additional share purchase, send a check or money order in U.S. dollars for a minimum of \$50 payable to “EquiServe – Ford” and the transaction form (supplied with each statement or transaction advice) in the envelope provided. EquiServe will not accept cash, traveler’s checks, or third party checks for additional share purchases. Purchase orders are scheduled for processing at least once every five business days. Upon settlement, EquiServe will credit your account with the appropriate number of full and fractional shares. All of your money will be invested less applicable fees and commissions. You may invest up to \$250,000 per calendar year through additional purchases.

Selling Shares

You may sell shares held in your Program account in most cases by calling EquiServe at 1-800-279-1237 within the United States and Canada or 1-781-575-2732 outside the United States and Canada. If you prefer, mail your request using one of the transaction forms provided with each statement and transaction advice. Certificated shares can be deposited in your Program account and subsequently sold through the Program. EquiServe will make every effort to process your order on the day it is received, provided that instructions are received before 1:00 p.m. eastern time on a business day during which EquiServe and the relevant securities market are open. The proceeds of the sale, less applicable fees and commissions, will be sent to you.

You have full control of your shares and can transfer or dispose of them at any time. You may choose to sell shares held in your Program account through the broker of your choice. If you choose to do so, just call or write EquiServe. Within 2 business days of EquiServe’s receipt of your request, a certificate will be issued and mailed to you (or your broker, if you request). Alternatively, your shares can be transferred directly to your brokerage account through the Direct Registration System.

Share Certificate Deposit & Withdrawal

You may deposit certificated shares of Ford Common Stock into your Program account by simply mailing your certificates to EquiServe with a letter of instruction. Certificates (*unendorsed*) should be sent to the address listed in the fee schedule in this brochure via registered mail, return receipt requested and properly insured for 3% of the current market value (minimum of \$20): this represents the cost to you of replacing the certificates if they are lost in the mail. You will promptly receive a transaction advice confirming each deposit.

Certificate withdrawal can be made by calling or writing EquiServe. A certificate for the number of full shares you specify will be mailed promptly.

There is no cost to you for certificate deposit or withdrawal services.

Automatic Investment

Automatic Investment enables you to pre-authorize EquiServe to electronically debit your checking or savings account in U.S. dollars to purchase additional shares. This permits you to make regular investments, if you choose, in an amount and on a schedule that is comfortable for you, without the inconvenience of writing and mailing checks.

To initiate automatic investments, you must complete and sign an Authorization Form for Automatic Deductions and return it to EquiServe. Automatic investments will become effective as promptly as practicable; however, you should allow 4-6 weeks for your initial automatic investment deduction to be initiated.

Once automatic deductions begin, funds will be withdrawn from your bank account on the 1st or 15th of each month (or both, as chosen by you), or the next business day if the 1st or 15th is not a business day, and normally will be invested within five business days.

Stock Secured Line of Credit

You may have the opportunity to borrow against the value of your Ford Common Stock held in your Program account.

As a Program participant you may be eligible for a revolving line of credit up to 75% of the value of the stock held in your account. Under the Investment Equity Line eligible borrowers may be offered credit limits ranging from \$1,000 to \$100,000. Plus, you will continue to earn dividends and receive the other benefits of your stock while securing your personal line of credit. For more information about Investment Equity Line, call 1-800-771-2265 Ext. 9606. The creditor and issuer of the Investment Equity Line is U.S. Bank National Association ND.

Individual Retirement Account (IRA) Program

You can establish an IRA which invests in Ford Common Stock through the Program by returning a completed IRA enrollment form and making an initial investment for the IRA of at least \$1,000. You can also roll over an existing IRA into your IRA Program account.

For complete information about the IRA Program, fees and application forms, please call 1-800-597-7736 within the United States and Canada or 1-781-575-2732 outside the United States and Canada.

Dividend Options:

Cash Dividends

You may receive part or all your dividends in cash.

Dividend Reinvestment

You can reinvest all or part of your dividends in additional shares of Ford Common Stock. Just notify EquiServe in writing or use an Enrollment Authorization Form obtainable from EquiServe. You can change your dividend option at any time.

Gift Transfers

You may give shares in your Program account to others directly without requiring the issuance of certificates. After the transfer is complete, the recipient will be enrolled in the Program and will receive an account statement showing the transfer of those shares. At your request, EquiServe will send you a non-negotiable gift certificate which you can present to the recipient.

Customer Service

As a participant in the Program, you will continue to receive all proxies and other materials Ford distributes to its registered shareholders, including annual reports and other shareholder information.

A customer service representative at EquiServe will be available to assist you with questions concerning your account. The telephone number within the United States and Canada is 1-800-279-1237 or outside the United States and Canada is 1-781-575-2732.

QUESTIONS AND ANSWERS

1. Who is eligible to participate in the Program?

Almost everybody is. Even if you do not currently own shares, you are eligible to participate in the Program.

All Ford Motor Company Common Stock shareholders are eligible to participate in the Program.

Persons not presently owning shares can become participants by making an initial cash investment of at least \$1,000 to purchase shares under the Program, or by enrolling in the Automatic Investment Option and agreeing to a minimum monthly investment of \$100 for a minimum of 10 months.

Regulations in certain countries, however, may limit or prohibit participation in this type of Program. Therefore, persons residing outside the United States who wish to participate in the Program should first determine whether they are subject to any governmental regulation prohibiting their participation.

2. Why would I choose to use the services provided in the Program?

The Program is designed for individuals making their own investment decisions and who have an interest in Ford Common Stock. Participation permits the automatic reinvestment of your Common Stock dividends in additional shares of Ford Common Stock or, if you prefer, a cash dividend payment to you. It offers an alternative to purchasing, holding or selling Ford Common Stock through brokers, allowing you to conduct these transactions directly through the Program. Program transaction fees are generally less than traditional brokerage fees and commissions. The Program makes available a number of optional services, including automatic investment, which allows the regular purchase of shares with U.S. funds deducted from Program participants' bank accounts.

3. How do I get started in the Program?

If you are a shareholder of record not currently participating in the Program, you may participate by:

- a. sending your certificates to EquiServe for safekeeping;
- b. sending a check or money order in U.S. dollars to purchase additional shares (\$50 minimum); and/or
- c. reinvesting the dividends from some or all of your shares, even shares you hold in certificate form.

Simply complete an Enrollment Authorization Form and return it to EquiServe.

Program participants wishing to purchase additional shares may do so at any time. Use the pre-addressed envelope to send in the transaction form (attached to every statement and transaction advice you receive) and your check or money order in U.S. dollars of at least \$50 for your purchase. EquiServe will purchase the number of full and fractional shares your investment will buy and record them in your name on the Program's books.

Investors who are not currently shareholders in Ford Motor Company Common Stock can make an initial purchase with a minimum of \$1,000 (the initial transaction processing fee of \$10 will be deducted from the purchase amount), or enroll in the Automatic Investment Option for a minimum investment of \$100 per month for 10 months (an initial purchase using the Automatic Investment Option will have the initial transaction processing fee of \$10 plus the \$1 Automatic Investment Option processing fee and applicable brokerage commission deducted from the initial purchase amount). To do so, complete, sign and return the enclosed Initial Investment Form with your check or money order in U.S. dollars payable to EquiServe or your Authorization Form for Automatic Deductions in the envelope provided. We will then purchase the maximum number of full and fractional shares possible at the then current market price (after payment of applicable transaction costs), and record your initial investment in your new Program account.

If you are a shareholder holding shares with a broker, you may participate by:

- a. instructing your broker to transfer your shares into your own name through the Direct Registration System;
- b. instructing your broker to participate in the Program on your behalf (see Terms & Conditions Paragraph 17); or
- c. making an initial purchase through the Program as an investor who is not currently a shareholder of record.

4. Do I pay any fees or service charges for my use of the Program?

Yes, there are modest fees and service charges associated with certain transactions under the Program. These are outlined in the "Program Fees, Commissions, and Minimum/Maximum Investments" schedule at the end of this booklet. Present shareholders of record are not charged for starting or terminating use of the Program, and there is no charge for using the safekeeping feature of the Program.

5. What if I want to buy additional shares, or sell what I have?

Contact EquiServe. Your transaction will be processed promptly, and in most cases not later than five business days after it is received. You may also purchase or sell Ford shares through a broker.

6. How will I keep track of my investments?

You will be sent an advice confirming the details of each transaction you make. Quarterly statements will show any dividends reinvested, as well as all year-to-date activity in your account. Finally at year-end, you will receive a statement showing all your Program transactions for the year.

7. What are the income tax consequences of participation in the Program?

You are responsible for any income taxes payable on your dividends, regardless of whether your dividends are paid in cash or reinvested, or both. You also are responsible for reporting any gain or loss on the sale of shares and payment of any taxes due as a result. As with all tax matters, you should contact your tax consultant for advice.

8. Who do I talk to if I have questions on my account?

An EquiServe customer service representative will be able to assist you at 1-800-279-1237 within the United States and Canada or 1-781-575-2732 outside the United States and Canada.

TERMS AND CONDITIONS

1 EquiServe Trust Company, N.A. ("EquiServe"), as agent for each holder ("Service User") of the Common Stock of Ford Motor Company ("Ford") participating in the DirectSERVICE™ Investment Program ("Program"), will in accordance with each Service User's authorization:

- (a) accept certificates for safekeeping and hold them for the Service User's benefit in EquiServe's nominee name;
- (b) apply all cash contributions received from an eligible Service User, less any fees and commissions, to the purchase of full and fractional shares (to three decimal places) of Ford Common Stock for credit to the Service User's account;
- (c) either:
 - (i) pay the Service User any cash dividends payable on all or part of the shares of Ford Common Stock now or hereafter registered in the Service User's name, and on all or part of the full shares of stock held by EquiServe in safekeeping for the benefit of such Service User and for credit to such Service User's account, or
 - (ii) apply all or part of any such cash dividends payable to the Service User to the purchase of additional full and fractional shares; and
- (d) accept orders to sell or transfer shares in accordance with the Program.

2 For the purpose of making purchases, EquiServe may combine each Service User's funds (dividends and cash contributions) with those of all other Service Users. EquiServe will deposit such funds promptly following receipt in an account maintained at a bank chosen by EquiServe, which may be an affiliate of EquiServe. EquiServe will invest cash contributions it receives within five business days after the receipt and dividends within 30 days after receipt (except, in each case, where deferral is necessary under applicable federal or state laws or regulations).

The price per share of stock purchased for each account, whether purchased with cash contributions or dividends, or both, shall be the weighted average price of all shares purchased by EquiServe's broker for each aggregate order placed by EquiServe. EquiServe will hold, in the name of its nominee, all shares of stock purchased for Service Users and will establish and maintain Program records that reflect the activity in each Service User's account.

3 A Service User may sell (or may obtain a certificate or certificates for) all or part of the full shares of stock credited to his or her account at any time, upon request. Requests may be made in writing or by telephone. For security reasons, telephone transactions will be recorded. All sale instructions received by EquiServe will be placed within one business day after the date on which the order is received (except where deferral is necessary under applicable federal or state laws or regulations).

In every case, the price to each selling Service User shall be the weighted average sale price obtained by EquiServe's broker for each aggregate order placed by EquiServe. To maximize cost savings, EquiServe will make every effort to sell shares in round lot transactions. For this purpose it may combine each selling Service User's shares with those of other Service Users.

4 EquiServe will cause its broker to effect purchases and sales on any securities exchange where such shares are traded, in the over-the-counter market, or by negotiated transactions, subject to such terms with respect to price, delivery, etc., as EquiServe may agree.

No interest will be paid on any cash received by EquiServe and held at EquiServe's bank pending investment. No Service User shall have any authority or power to direct the time or price at which shares may be purchased (or sold), or to select the broker or dealer through or from whom purchases (or sales) are to be made under the Program. EquiServe will return any cash contribution on request of the Service User, provided EquiServe receives the Service User's written cancellation of its purchase instruction not less than 48 hours before the purchase transaction is to take place. The Service User will be charged a fee for bounced checks and failed Automatic Deductions due to insufficient funds.

For processing certain purchase and sale instructions submitted by a Service User, EquiServe will receive compensation according to the fee schedule quoted in this Shareholder Information Brochure or in subsequent notices of fee changes. Fees are subject to change at any time, in accordance with Paragraph 11 of these Terms and Conditions, upon written notification to Service Users.

5 Participation in the Program may be terminated by the Service User at any time by notifying EquiServe. In addition, at any time, EquiServe may, for any reason in its sole discretion, terminate a Service User's participation in the Program immediately upon mailing a notice of termination to the Service User at the Service User's address of record. Upon issuing a notice of termination, EquiServe will promptly refund cash contributions held pending investment. At the same time, EquiServe will initiate a withdrawal of shares by issuing to the Service User a certificate for the full shares of stock credited to the account. Any fractional share held for the terminating Service User will be paid in cash, at the then current market price of the stock, less any fees and any brokerage commissions.

6 At any time, EquiServe may, for any reason in its sole discretion, refuse to execute any Service User's transaction requested via telephone or facsimile and in its place require written confirmation of such a transaction request.

7 If a Service User has requested EquiServe to reinvest dividends, the Service User may instruct EquiServe in writing to discontinue reinvestment at any time. To be effective for a given dividend payment, EquiServe must receive notice before the record date for that dividend.

In the event a notice of termination is received or issued pursuant to Paragraph 5 on or after a record date for an account whose dividends are to be reinvested, EquiServe in its sole discretion may either pay such dividends in cash or reinvest them in shares on behalf of the terminating Service User. In the event reinvestment is made, EquiServe may sell the shares purchased and remit the proceeds to the Service User less any fees and any brokerage commissions.

8 Although EquiServe will reinvest dividends upon the Service User's request, the Service User remains responsible for any income taxes payable on such dividends. Dividends paid to EquiServe on behalf of a Service User will be reported on Form 1099-DIV or Form 1042S to the Internal Revenue Service, a copy of which will be sent to each such Service User.

9 A Service User will have the sole right to vote full shares held by EquiServe through the Program.

10 Any stock dividend or split shares of stock distributed on shares held by EquiServe for a Service User will be credited to the Service User's account, provided that such stock is of the same type, class and series as the stock held under the Program. In the event that rights are made available to subscribe to additional shares, debentures, or other securities, a Service User will have the sole right to make determinations with respect to such rights relating to shares held in its Program account. The full shares held for a Service User under the Program may be combined with other shares of the same class of stock registered in the name of the Service User for purposes of calculating the number of rights to be issued to such Service User. Dividends paid other than in cash or in additional shares of Ford Common Stock shall be distributed directly to Service Users, and not credited to their Program accounts.

11 EquiServe shall not be liable in connection with its operation of the Program for any act done in good faith or for any good faith omission to act including, without limitation, any claims for liability (a) arising out of failure to terminate a Service User's participation in the Program upon the Service User's death prior to receipt of written notice of death from an appropriate fiduciary; and (b) with respect to the prices or times at which shares are purchased or sold for any Service User's account. EquiServe will have no responsibility for fluctuations in the market value of shares maintained on behalf of a Service User.

EquiServe reserves the right to amend or modify the provisions of this agreement at any time by mailing a copy of such amendment or modification (that may be included with normal mailings to Ford shareholders) to the Service User. Such amendments or modifications become effective thirty (30) days after the mailing, unless a different time period is required by law.

12 The Tax Equity and Fiscal Responsibility Act of 1982 imposes certain reporting obligations upon brokers and other middlemen. As a result, EquiServe is required to report to the Internal Revenue Service and the Service User any sale of shares effected on behalf of a Service User.

13 EquiServe may, in its sole discretion, use a broker-dealer affiliated with EquiServe to execute purchase or sale transactions. In that event, the Service User should recognize that brokerage commissions assessed in connection with those transactions will be paid to EquiServe's affiliate.

14 EquiServe provides no advice and makes no recommendations with respect to any security that is eligible for the Program or any purchase or sale transaction initiated by a Service User. Any decision to purchase or sell any security that is eligible for Program participation must be made by the individual Service User, based upon his or her own research and judgment.

15 EquiServe is a national limited purpose trust company chartered under the National Banking Act and is a transfer agent registered with the Comptroller of the Currency of the United States pursuant to Section 17A of the Securities Exchange Act of 1934. The Program accounts and securities credited thereto are not insured by the Federal Deposit Insurance Corporation, the Securities Investor Protection Corporation, or similar agency.

16 The Program and the agency agreement between EquiServe and each Service User, including these Terms and Conditions, shall be governed by the laws of the State of New York. The signing and mailing of the Initial Investment Form or the Enrollment Authorization Form or the initiation of a transaction, including a certificate deposit, through the Program shall constitute an offer by an individual investor or shareholder to establish a principal-agency relationship with EquiServe. Acceptance shall occur in the offices of EquiServe upon receipt by EquiServe of such forms or requests.

17 The Program is not designed for use by depositories or broker/dealers. This Program is depository eligible and brokers may participate in the dividend reinvestment feature of the Program on behalf of beneficial owners, subject to the same terms, conditions, operating procedures and service fees (as applicable) as individual shareholders of record. Brokers choosing to participate on behalf of their customers must supply the customer with a copy of this Information Brochure in its entirety, at the expense of the broker, and must supply the Program Administrator on or before a record date with a list of the name, address, Taxpayer Identification Number or Social Security Number, and number of shares participating for each beneficial owner customer whose share position is participating in the dividend reinvestment feature of the Program.

The DirectSERVICE™ Investment Program For Investors of Ford Motor Company

Program Fees, Commissions and Minimum/Maximum Investments

Minimum/Maximum Voluntary Investments

- Minimum initial investment is \$1,000 for investors making their initial purchase of Ford Common Stock through the Program. This may be paid in a single initial payment or in 10 monthly installments of \$100 per month using the Automatic Investment Option.
- Minimum additional investment by check or money order is \$50.
- Minimum additional investment using the Automatic Investment Option is \$50 per investment.
- Maximum for additional investments is \$250,000 per calendar year.

Program Fees and Commissions

Enrollment (for present Ford Common Stock shareholders of record) – No Charge

Participation – No Charge

Termination – No Charge

Custody Services/Certificate Safekeeping – No Charge

Request for Certificates – No Charge

Enrollment/Initial Investment (for investors making their initial stock purchase through the Program) – \$10 transaction processing fee plus any applicable brokerage commission. Fees and commissions will be deducted from the purchase amount.

Additional Voluntary Cash Investment – Each additional investment by check or money order will entail a \$5 transaction processing fee, plus applicable brokerage commission. Fees and commissions will be deducted from the purchase amount.

Automatic Investment Option – \$1 transaction processing fee, plus applicable brokerage commission. Fees and commissions will be deducted from the purchase amount.

Reinvestment of Dividends – transaction processing fee of 5% of the dividend amount, subject to a maximum of \$5, plus applicable brokerage commission. Fees and commissions will be deducted from the purchase amount.

Sale of Shares – \$15 transaction processing fee, plus applicable brokerage commission. Fees and commissions will be deducted from the proceeds derived from the sale.

Individual Retirement Account – \$30 annual fee plus all applicable and normal Program fees and commissions as outlined above.

Line of Credit – Applicable annual fee plus interest charges.

Return Check Fee – \$20.00 fee will be charged for all checks returned due to insufficient funds.

Commissions are currently 3 cents per share for purchases and 12 cents per share for sales.

Program Contacts

Program inquiries, enrollment requests and share sales orders should be directed to:

Correspondence:

Ford Shareholder Services
c/o EquiServe Trust Company, N.A.
P.O. Box 43087
Providence, R.I. 02940-3087
Fax number: 1-781-828-8813

Be sure to include a reference to Ford in your correspondence.

Internet: EquiServe's web address is www.equiserve.com

E-Mail: Internet message inquiries on shareholder service matters will be answered promptly. Ford's Shareholder Services Internet address at EquiServe is fordteam@equiserve.com

Non-Shareholders requesting Program material:

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| Within the United States and Canada: | 1-800-955-4791 |
| – Available 24 hours a day, every day of the year. | |
| Outside the United States and Canada: | 1-781-575-2732 |
| – Customer Service Representatives available 8:00 am – 6:00 pm, U.S. eastern time, Mondays – Fridays, except bank holidays. | |

Telephone:

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| Within the United States and Canada: | 1-800-279-1237 |
| Outside the United States and Canada: | 1-781-575-2732 |
| TDD – Telecommunications Device for the hearing impaired: | 1-781-575-2692 |
| – Customer Service Representatives available 8:00 am – 6:00 pm, U.S. eastern time, Mondays – Fridays, except bank holidays. | |
| – TDD – Customer Service Representatives available 9:00 am – 6:00 pm, U.S. eastern time, Mondays – Fridays, except bank holidays. | |
| – Interactive Voice Response system is available 24 hours each day, 7 days a week. | |

For an application and/or information concerning the IRA program, call 1-800-597-7736 within the United States and Canada or 1-781-575-2732 outside the United States and Canada.

For an application and/or information concerning a stock secured line of credit, call 1-800-771-2265 Ext. 9606.

Foreign Language Translation Service for over 140 foreign languages is incorporated as part of our shareholder service to better support the needs of Ford's shareholder base.